



Propane Matters

in New York

7952-16129

There's never been a better time to expand your propane use

Since we started our rebate program, hundreds of customers have taken advantage of our incentives to make their lives more comfortable. What are you waiting for? When you convert your old oil or electric system to propane, you immediately upgrade your comfort and save money.



New propane furnaces and boilers are incredibly clean and efficient. New propane water heaters, which come in tank and tankless varieties, **cost less to operate and produce more hot water more quickly.** You'll also have far fewer breakdowns and repairs. Even without the rebates, these systems are a great deal.

And that's just the beginning. Propane opens up a world of opportunities for living better at home—with great options for stoves, pool heaters, fireplaces and fire pits, outdoor space heaters, generators and more. Talk to your propane company and discover everything propane can do for you.

Rebates are starting again — but supply is limited

The good news is that rebates are available again for 2020. The bad news is that we expect they will go quickly. So if you are interested in converting or upgrading your heating or water heating system, now's the time to investigate. Call your propane company first. They can either install one or connect you with someone who does, and then they can handle the rebate.

Check out more about propane options on your propane company's website, or at PropaneNewYork.com.

Note: \$450 maximum combined rebate if applying for rebates for both boiler/furnace and water heater.

2020 NY Propane Rebates:

Boiler/ Furnace	\$350 for converting from another fuel
	\$200 for replacing an existing propane unit
Water Heater	\$250 for converting from another fuel
	\$100 for replacing an existing propane unit

Propane can do that. You shouldn't!

While propane is a remarkably safe fuel, if you need a propane appliance repaired or installed, you should always call in a propane professional; don't start watching "how to" videos on YouTube!

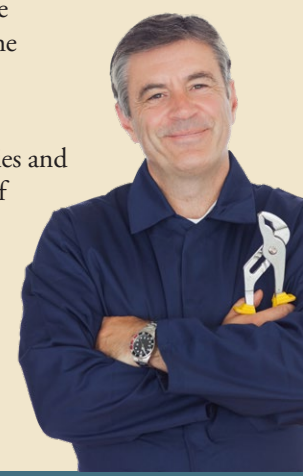
Repairing or installing a complex propane appliance can often present unique challenges that require extensive training and sophisticated diagnostic equipment.

Certified propane technicians have the training, experience and tools to get the job done—quickly, correctly and safely—thanks in large part to the **Certified Employee Training Program (CETP)**, which is run under the direction of the Propane Education & Research Council.

Ongoing technician training includes in-house seminars and hands-on demonstrations from manufacturer representatives, insurance companies and our NYPGA association, who discuss the safe installation and repair of the latest appliances.

If you or someone else has already installed a propane appliance, be safe and call your propane company about a safety check.

Going forward, if you need a repair or appliance installation, your best bet is to call your propane company. If they can't do it, they can probably recommend someone qualified who can.



Brought to you by your propane company and the N.Y. Propane Gas Association

Propane vs. electricity and heating oil

New Yorkers from Ithaca, New Paltz, Saratoga Springs, Ronkonkoma and many other towns are removing their old electric water heaters or ancient oil heating systems and replacing them with modern, energy-efficient propane heating equipment. Here are a few reasons why:

- ▶ Propane furnaces offer **best-in-class efficiency**, with AFUE* ratings from 90% to 98%, and provide comfortable, even and consistent heat.
- ▶ Propane-powered boilers offer **efficiency, space savings, and the versatility** to provide space heating, water heating and even snowmelt.



- ▶ **Propane's value is exceptional** compared to oil or electricity.
- ▶ Propane water heaters **cost 30% to 60% less to operate** than electric water heaters.
- ▶ If you have an electric water heater, you're paying some of the highest residential electric rates in the country.
- ▶ A standard 50-gallon propane water heater with a tank delivers the same amount of hot water as an 80-gallon electric unit. And it **heats your water much faster!** A tankless propane water heater delivers virtually unlimited hot water.

*Annual Fuel Utilization Efficiency

What it feels like when you choose propane – 😊

Rob M., of Barton, New York, had an oil furnace for years before he switched to propane. We checked in with him to see how things have gone since then.

“For starters, I’m saving on fuel, because I have a much more efficient furnace now,” says Rob. **“And propane is much cheaper than kerosene.”** Rob had an outdoor oil tank and needed to fill it with a kerosene mix so the fuel wouldn’t gel in the extreme cold.

“I’m just delighted. **I got that ugly oil tank out of the backyard** and I don’t have the fuel smell anymore. It’s just great, I love it.”

Rob also took advantage of the available rebates through NYPGA. **“I feel like I won the lottery.** After I submitted all of the required paperwork, I had a rebate check in the mail in a few days. I’m so happy now, that I’m thinking about replacing my 20-year-old water heater next.”



Rosemary R., of Waterville, New York,

is another convert to propane, and doesn’t make any bones about it. **“I would like to say that I am absolutely thrilled with being able to use propane,”** she says. “We had fuel oil, and besides the cost, the entire unit didn’t work efficiently. But now I feel really happy.”

A few years after converting, Rosemary also ended up replacing her water heater with a new propane unit. “Our water heater had vented through the chimney, but we had problems with the lining. Our propane company was able to put in a unit that directly vented outside, which was **the most efficient and practical way to go**, and it’s worked out great too.”



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Follow us at **Love My Propane New York** – thousands of people already do! Tell your friends about our Facebook page too; you can learn a whole lot you didn’t know about propane and have fun while doing it.